# Allegato C

PROCEDURA NEGOZIATA PER L’AFFIDAMENTO DEL SERVIZIO DI PORTIERATO, CENTRALINO E PRIMA INFORMAZIONE – PERIODO DAL 01/07/2020 AL 30/06/2023

**Offerta Tecnica**

**Modalità di espletamento del servizio**

Illustrare metodi e procedure adottate a garanzia delle attività descritte nel Capitolato speciale d’appalto (a titolo esemplificativo, articolazione orario di lavoro, turnazione, ecc.), illustrare le modalità con cui l’offerente intende gestire la fase dell’avvio dell’appalto e le modalità di collegamento con la stazione appaltante

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Descrivere le modalità operative dedicate alla gestione delle assenze (programmate e non) e delle emergenze (a titolo esemplificativo, richieste urgenti, scioperi ecc.)

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**Struttura organizzativa dell’Azienda**

Illustrare l’organigramma della struttura di direzione tecnica / amministrativa / contabile e della struttura operativa / esecutiva dedicata al servizio, con indicazione delle figure professionali coinvolte, relative mansioni

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**Qualità del servizio**

Indicare le competenze di lingua inglese relative al personale che verrà utilizzato per il servizio

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Illustrare la gestione della formazione e dell’aggiornamento del personale dedicato al servizio

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**Eventuali servizi migliorativi**

Illustrare prestazioni migliorative (che non alterano il carattere essenziale delle prestazioni)

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